

Third Party Apps

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Outlook

Autodiscover

Outlook can auto-detect IMAP/SMTP/POP3 settings by looking at the domain's "autodiscover" DNS record.

SRV record

A typical SRV record looks like this:

- Service: _autodiscover
- Protocol: _tcp
- Port Number: 443
- Host: host.name.com
- Priority: 0
- Weight: 0

BIND example:

Domain: _autodiscover._tcp
TTL: 14440
Record Type: SRV
Record: 0 0 443 host.name.com.

CNAME record

A typical CNAME record looks like this:

- Name: autodiscover
- TTL: 3600
- RR Type: CNAME
- Target: host.name.com

BIND example:

Domain: autodiscover
TTL: 14440
Record Type: CNAME
Record: host.name.com.




Please make sure to add either CNAME or SRV record in your domain's DNS zone to have the autodiscover feature in Outlook working.

CrossBox Standalone version exposes the autodiscover config for Outlook clients

at:

<https://host.name.com/autodiscover/autodiscover.xml>

 host.name.com is the hostname of the server where CrossBox is running.

Manual Configuration

If you don't want to use the autodiscover feature, you can still configure IMAP/SMTP/POP3 settings in Outlook manually.

Server Information

Account Type: IMAP

Incoming Mail Server: host.name.com

Outgoing Mail Server (SMTP): host.name.com

Logon Information

Username: email@example.com

Advanced Settings

Incoming

IMAP

Server Port Numbers

Recommended

Incoming Server (IMAP): 993

Type of connection: SSL

Optional

Incoming Server (IMAP): 143

Type of connection: TLS or None

POP3

Server Port Numbers

Recommended

Incoming Server (POP3): 995

Type of connection: SSL

Optional

Incoming Server (POP3): 110

Type of connection: TLS or None

Outgoing

SMTP

Server Port Numbers

Recommended

Outgoing Server (SMTP): 465

Type of connection: SSL

Optional

Outgoing Server (SMTP): 587

Type of connection: TLS or None (TLS for standalone and None for Cluster)

Thunderbird

Autoconfig

Thunderbird can auto-detect IMAP/SMTP/POP3 settings by looking at the domain's "autoconfig" DNS record.

CNAME record

A typical CNAME record looks like this:

- Name: autoconfig
- TTL: 3600
- RR Type: CNAME
- Target: host.name.com

BIND example:

Domain: autoconfig

TTL: 14440

Record Type: CNAME

Record: host.name.com.



Please make sure to add CNAME record in your domain's DNS zone to have the autoconfig feature in Thunderbird working.

CrossBox Standalone version exposes the autoconfig for Thunderbird clients at:

<https://host.name.com/mail/config-v1.1.xml>



host.name.com is the hostname of the server where CrossBox is running.

Manual Configuration

If you don't want to use the autoconfig feature, you can still configure

IMAP/SMTP/POP3 settings in Thunderbird manually.

Server Information

Incoming Mail Server: host.name.com

Outgoing Mail Server (SMTP): host.name.com

Logon Information

Username: email@example.com

Advanced Settings

Incoming

IMAP

Recommended

Port: 993

SSL: SSL/TLS

Authentication: Normal password

Optional

Port: 143

SSL: STARTTLS or NONE

Authentication: Normal password

POP3

Recommended

Port: 995

SSL: SSL/TLS

Authentication: Normal password

Optional

Port: 110

SSL: STARTTLS or NONE

Authentication: Normal password

Outgoing

SMTP

Recommended

Port: 465

SSL: SSL/TLS

Authentication: Normal password

Optional

Port: 587

SSL: STARTTLS or NONE (STARTTLS for standalone and None for Cluster)

Authentication: Normal password

Other Apps