

Admin Area

Intro

CrossBox features a simple to use administration interface which is used for managing a CrossBox server.

Accessing Admin Area

To access the administration, visit your CrossBox URL and log in by using your admin credentials.

Restoring access to Admin Area

If you lost or forgot your admin credentials, these are the CLI commands that you can run via SSH (as root) to restore them:

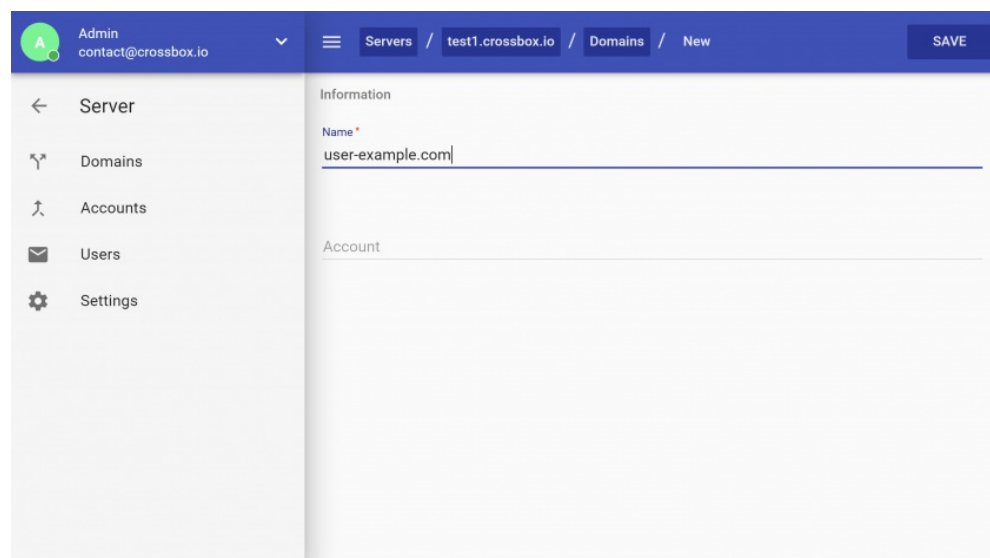
`$: crossbox info` - get general information about the CrossBox installation

`$: crossbox admin password` - change admin password

`$: crossbox admin email` - change admin email address

Adding a Domain (Standalone only)

- Go to Admin -> Servers
- Pick a server where you want the domain to reside
- Go to Domains -> Click on the FAB button in the bottom-right corner
- Fill in the form:



The screenshot shows the CrossBox Admin interface. The top navigation bar is blue and contains the user profile 'Admin contact@crossbox.io', a hamburger menu, and a breadcrumb trail: 'Servers / test1.crossbox.io / Domains / New'. A 'SAVE' button is on the right. The left sidebar is light gray and lists navigation options: 'Server', 'Domains', 'Accounts', 'Users', and 'Settings'. The main content area is white and contains a form with two sections: 'Information' and 'Account'. The 'Information' section has a 'Name' field with a red asterisk, containing the text 'user-example.com'. The 'Account' section is currently empty.

- A **name** is the domain's name.
- An **account** is a Linux user that you wish to associate with the domain. If you don't have one, please add a Linux user first by going to the "Accounts" in the side nav.
- Make sure that the domain's DNS zone has an **MX record pointing to** the CrossBox server.



After you click Save, the domain will be created and you can proceed to add e-mail addresses by creating your first CrossBox user.



When submitted, the form will also output DNS records for DKIM, SPF, and DMARC. **Make sure you add these to your domain's DNS zone so the outgoing emails can be correctly signed, which maximizes the deliverability:**

Admin
contact@crossbox.io

Servers / mail.example.com / Domains / example.com

SAVE

← Server

Domains

Accounts

Users

Settings

Information

Name*

example.com

Account

exampleuser

DKIM Keys

DKIM:
default._domainkey.test1 IN TXT "v=DKIM1; k=rsa; p=MIGfMA0GCsGSIb3DQEBAQUAA4GNADCBiQKBgQCw0Np;

SPF:
test1 IN TXT "v=spf1 +a +mx +ip4:116.203.190.237 ~all"

DMARC:
_dmarc.test1 IN TXT "v=DMARC1; p=none; rua=mailto:postmaster@test1.crossbox.io; sp=none; aspf=

Manage

Suspended date

Suspended reason

Date of the suspension

Suspension reason

Disabled date

Disabled reason

Date of disabled state

Reason for disabled state

Adding a CrossBox Account and Email Address (Standalone only)

- Go to Admin -> Servers
- Pick a server where the domain resides
- Go to Users -> Click on the FAB button in the bottom-right corner
- Fill in the form:

Admin
admin@example.com

Servers / mail.example.com / Users / New

SAVE

← Admin

Domains

Accounts

Users

Settings

Information

Username*

user

Domain

example.com

Part before @

Domain to which this user belongs to

Password*

☒ Login active

If unchecked, user will not be able to login

Limits

Max quota*

50G

Put 0 for unlimited storage. Default value is bytes (B). You may enter using the following syntax: 250M, 5G, 1T

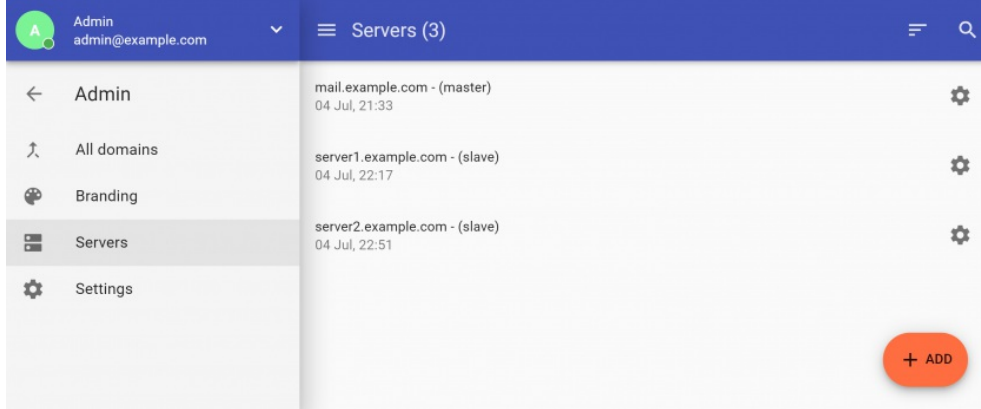
- **Username** is the first part of the e-mail address. For example **joe.doe**
- A **domain** is the second part of the e-mail address. For example **domain.com**
- Enter the **password** user will use to access CrossBox and IMAP/POP3/SMTP protocols
- **Login active** checkbox defines if a user is allowed to log in
- **Max quota** is a quota limit that CrossBox will not allow the user to exceed



After you click Save, the CrossBox user you specified will be created along with a fully functional e-mail address.

Managing a Server

To manage a CrossBox Server login to your Admin Area, and click on a server you wish to manage.

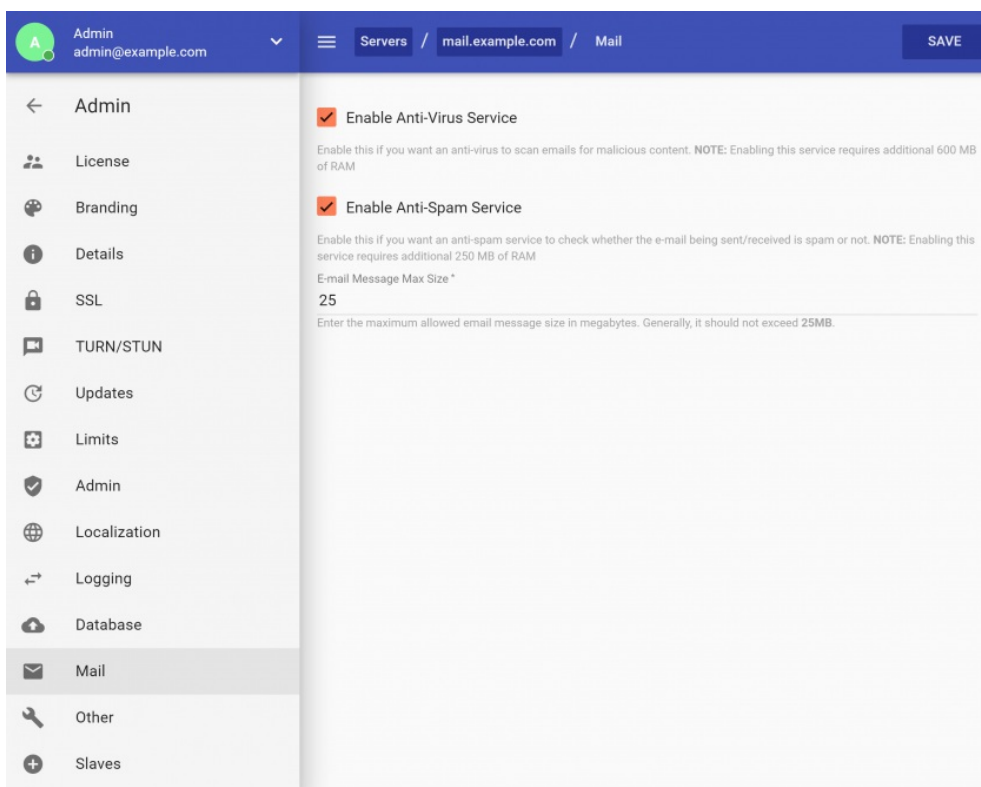


Easy to use Admin Interface lets you stay in full control over:

- Server status (stop/start/restart)
- Domains
- Users
- System Accounts

Changing Server's Settings

To change the [CrossBox Server Options](#), login to your Admin Area, pick a server you wish to modify and click "*Settings*".



- Revision #43
- Created 6 years ago by [Docs Admin](#)
- Updated 2 years ago by [Docs Admin](#)