

# Outlook

## Autodiscover

Outlook can auto-detect IMAP/SMTP/POP3 settings by looking at the domain's "autodiscover" DNS record.

### SRV record

A typical SRV record looks like this:

- Service: \_autodiscover
- Protocol: \_tcp
- Port Number: 443
- Host: host.name.com
- Priority: 0
- Weight: 0

BIND example:

Domain: \_autodiscover.\_tcp  
TTL: 14440  
Record Type: SRV  
Record: 0 0 443 host.name.com.

### CNAME record

A typical CNAME record looks like this:

- Name: autodiscover
- TTL: 3600
- RR Type: CNAME
- Target: host.name.com

BIND example:

Domain: autodiscover  
TTL: 14440  
Record Type: CNAME  
Record: host.name.com.



Please make sure to add either CNAME or SRV record in your domain's DNS zone to have the autodiscover feature in Outlook working.

CrossBox Standalone version exposes the autodiscover config for Outlook clients at:

<https://host.name.com/autodiscover/autodiscover.xml>



host.name.com is the hostname of the server where CrossBox is running.

## Manual Configuration

If you don't want to use the autodiscover feature, you can still configure IMAP/SMTP/POP3 settings in Outlook manually.

### Server Information

Account Type: IMAP  
Incoming Mail Server: host.name.com  
Outgoing Mail Server (SMTP): host.name.com

### Logon Information

Username: [email@example.com](mailto:email@example.com)

# Advanced Settings

## Incoming

### IMAP

Server Port Numbers

#### Recommended

Incoming Server (IMAP): 993  
Type of connection: SSL

#### Optional

Incoming Server (IMAP): 143  
Type of connection: TLS or None

### POP3

Server Port Numbers

#### Recommended

Incoming Server (POP3): 995  
Type of connection: SSL

#### Optional

Incoming Server (POP3): 110  
Type of connection: TLS or None

## Outgoing

### SMTP

Server Port Numbers

#### Recommended

Outgoing Server (SMTP): 465  
Type of connection: SSL

#### Optional

Outgoing Server (SMTP): 587  
Type of connection: TLS or None (TLS for standalone and None for Cluster)

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