Compatibility with SpamExperts Plugin

Question

1. We are currently using while labeled SpamExpert (Cloud Hosted) Plugin for our email filtering for inbound and outbound email. Does it make any conflict with your product as we have enabled Antispam in your products as well?

2. So in this case, if an email marked as spam in CB, would that email also register as Spam in SpamExperts?

Answer

1. SpamExperts is fully supported and there are no conflicts.

2. Yes, CrossBox App will show the scan results of the scan done by an external anti-spam service like SpamExperts.

If email is found not to be scanned by any anti-spam service, CrossBox will use rspamd to scan email. In this case, CrossBox acts as a fall-back mechanism (for example, the anti-spam service may be offline/unavailable).

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